Celebrating Excellence in Care
2017 Application & Nomination Form
Thursday, 16th November 2017

Rewarding
Inspirational
Caring
Innovative
Professional
Recognition

The Nursing Homes Ireland Care Awards,
in association with Homecare Medical Supplies
Citywest Hotel, Co. Dublin
Thursday, 16th November 2017, 7.00pm
About the NHI Care Awards

The Nursing Homes Ireland Care Awards are the premier national celebration of the outstanding care being delivered in nursing homes in communities across Ireland. The prestigious event honours and recognises exceptional care being provided to people within our nursing homes.

The Care Awards promote best practice within the nursing home sector. They pay tribute to individuals who demonstrate outstanding excellence and dedication within their field of work. Nursing Homes fulfil a pivotal role in meeting Irish people’s health, care and living requirements. Thousands of outstanding staff and innovative practices within nursing homes are making hugely positive differences to people’s lives.

The Awards

Hundreds of people from the nursing home and healthcare sector will gather for the eight annual NHI Care Awards at the Citywest Hotel, Dublin on Thursday 16th November. The ten award categories reflect the diversity and many facets of nursing home life recognising not only outstanding staff, but innovative and best practice in the provision of care. Nurses, carers, activity coordinators and ancillary staff receive deserved recognition on the night. The awards honour best practices in catering and nutrition, social and recreational activities, innovations in dementia care, end-of-life care and those at the centre of nursing home life – the residents.

It is an open nomination process, with nursing home staff, residents, their relatives and friends, and the general public invited to nominate. Nominating is easy and you can do so by filling out the application form.

An independent judging panel, drawn from diverse backgrounds and differing fields, will spend many hours and days assessing and adjudicating the nominations before interviewing finalists ahead of the awards ceremony.

Thank You

Tadhg Daly
Chief Executive
Nomination Categories

The NHI Nursing Home Director of Nursing/Person in Charge Award
Sponsored by Homecare Medical Supplies

This award is open to all Directors of Nursing/Person in Charge employed in an NHI registered nursing home. The award is established to celebrate excellence in management and leadership in nursing homes.

Candidates will be required to demonstrate how their work as a Director of Nursing/Person in Charge (over and above what would normally be expected of the role) contributes to care excellence and how the work has a demonstrable benefit in achieving a culture of person-centeredness in the nursing home, i.e. a culture that demonstrates a commitment to the enhancement of services that respect the beliefs, values, needs, desires, hopes and dreams of residents and staff.

To be eligible for this award, the candidate needs to:
• Be currently employed as a Director of Nursing/Person in Charge in a Nursing Homes Ireland Registered Nursing Home
• Self nominate or be nominated by a member of the care team, resident or relative.

The NHI Nursing Home Registered Nurse of the Year Award
Sponsored by First Choice Purchasing

This award is open to all registered nurses employed in an NHI registered nursing home. The award is established to celebrate excellence in nursing practice in residential and long-term care in nursing homes.

Candidates will be required to demonstrate how their work as a registered nurse contributes to care excellence and how the work has a demonstrable benefit in achieving a culture of person-centredness in the nursing home.

To be eligible for this award, the candidate needs to:
• Be currently employed as a registered nurse in a Nursing Homes Ireland Registered Nursing Home
• Self nominate or be nominated by a member of the care team, resident or relative.

The NHI Nursing Home Carer of the Year Award
Sponsored by AIB

This award is open to all carers employed in an NHI registered nursing home. The award is established to celebrate the work that carers do, in providing excellence in person-centred care to nursing home residents and others who are significant to them.

Candidates will be required to demonstrate how their work as a carer contributes to care excellence and how the work has a demonstrable benefit in contributing to a culture of person-centredness in the nursing home.

To be eligible for this award, the candidate needs to:
• Be currently employed as a carer in a Nursing Homes Ireland Registered Nursing Home
• Self nominate or be nominated by a member of the care team, resident or relative.

The NHI Nursing Home Resident Achievement Award
Sponsored by Jones Lang LaSalle

This exciting award is open to all residents of NHI registered nursing homes. The award is established to celebrate the lives of individual residents and their continued achievements as members of the nursing home community.

Candidates for this award should be selected on the basis that they have achieved a significant success since moving to live in the nursing home.

To be eligible for this award, the candidate needs to:
• Currently live in a Nursing Homes Ireland Registered Nursing Home
• Be nominated by a family member, friend, member of the nursing home team, person in charge or Registered Provider

Please note when nominating Residents for this category, the winning resident may be asked to engage in media activity to promote the awards and they will be required to attend the Awards Ceremony.
The NHI Nursing Home Social & Recreational Programme Award  
**Sponsored by Bród Healthcare Management & Consultancy**

This award is open to all NHI Registered nursing homes that have a ‘social and recreational programme’ (activities programme) in place. Individuals and teams can be nominated. The award is established to celebrate the work that is undertaken in nursing homes to maximise the potential of residents and others significant to them to participate in meaningful and person-centered programmes of social and recreational activities. Whilst facilitating and coordinating these programmes is often the remit of the ‘activities coordinator’, effective programmes are an integrated part of the life of the home and an integrated part of everyone’s role who works in the nursing home.

Candidates will be required to demonstrate how the social and recreational programme in the nursing home contributes to care excellence and how the work has a demonstrable benefit in contributing to a culture of person-centeredness in the nursing home.

To be eligible for this award, the candidate needs to:
- Be currently employed within a Nursing Homes Ireland Registered Nursing Home and have responsibility for social and recreational activities – NB: An individual or team can be nominated
- Self nominate or are nominated by a member of the care team, resident or relative.

The NHI Nursing Home Catering and Nutrition Award  
**Sponsored by Fresenius Kabi**

This award is open to individuals employed in an NHI registered nursing home. This award is established to ensure that residents’ nutritional needs are met in a Person centered way from their admission to a nursing home to their end of life. Nutrition is considered a key determinant of a high standard of care and can be a complex part of the resident’s life.

In recognition of the already high calibre/standards in the area of nutrition we are looking for evidence that all residents have their nutritional needs assessed, planned, implemented and evaluated on an ongoing basis and that practices are regularly monitored to ensure residents have choice and enjoy their food.

We encourage Nursing Homes to monitor on an ongoing basis that

1. Nutrition screening tools are completed and documented appropriately
2. The results of the screening tool affect the nutrition care plan for the resident in a person centred manner
3. The resident receives their food of choice and their meal time is a social occasion with their dignity maintained.
4. What was the results of the above and how did practice change following the process

To be eligible for this award, the candidate needs to:
- Be currently employed within the catering department of a Nursing Homes Ireland Registered Nursing Home - NB: An individual or team can be nominated
- Self nominate or be nominated by a member of the care team, resident or relative.

The NHI Nursing Home Ancillary Worker Award  
**Sponsored by Ontex**

This award is open to all ancillary workers employed in an NHI registered nursing home. The award is established to celebrate the work that ancillary workers do in ensuring that the physical and psycho-social environment of the nursing home is of a high quality and enhances the well-being of residents, teams and visitors. This award is open to staff in various different categories i.e. office, domestic, transport, maintenance, chaplain etc.

Candidates will be required to demonstrate how their work as an ancillary worker contributes to creating an excellent physical/psycho-social environment and how the work has a demonstrable benefit in contributing to a culture of person-centredness in the nursing home.

To be eligible for this award, the candidate needs to:
- Be currently employed as an ancillary worker in a Nursing Homes Ireland Registered Nursing Home
- Self nominate or be nominated by a member of the care team, resident or relative.
The NHI Nursing Home Community Initiative Award
Sponsored by Bank of Ireland

This exciting award is open to all NHI registered nursing homes. The award is established to celebrate the contribution that nursing homes make to the local community. Nursing homes don’t exist in isolation, but instead are a part of local communities. Many nursing homes play a significant role in their local communities and indeed, enable many older people/people with disabilities to remain connected with their local community. In addition many Nursing Homes have active volunteers from their local community.

Candidates for this award should be employees of the nursing home and should be selected on the basis that they have achieved significant success in being an active member of the local community and through active engagement enriches its social infrastructure.

To be eligible for this award, the Candidate needs to:
• Be currently employed in the nursing home
• Be nominated by a family member, friend, member of the local community, member of the nursing home team, Person in Charge or Registered Provider

Note: This Award is open to NHI registered Nursing Homes

The NHI Nursing Home Innovations in Dementia Care Award
Sponsored by BDO

This award is established to celebrate innovative practices in dementia care that is happening in Irish nursing homes. Person-centred dementia care has become the accepted norm for excellence in dementia care internationally. However how this happens in reality is a major challenge as in order to deliver person-centred dementia care, there is a need to create person-centred cultures that are innovative, collaborative, inclusive and participative. There are many ways of achieving this, but the outcome is always the same – the resident, their family and staff who work in the nursing home being treated with dignity and respect and feeling good ‘as persons’. Many nursing homes are leading the way in developing new models of practice, challenging existing practices and eroding dominant stereotypes in dementia care. We want to celebrate these.

Candidates for this award should be selected on the basis that they have achieved significant success in introducing new innovations in person-centred dementia care. The innovation can be of any kind as long as it demonstrates the ‘breaking away’ from established and accepted ways of practicing and delivering services to people who have a dementia and their families.

To be eligible for this award, the Nursing Home needs to:
• Be a current Nursing Homes Ireland Registered Nursing Home
• Be nominated by a family member, friend, member of the local community, member of the nursing home team, Person in Charge or Registered Provider. The person nominated must be the person accountable for the innovation and employed in an NHI nursing home.
• The person nominated must be able to attend an interview and at the beginning of the interview deliver a 10 minute PowerPoint presentation detailing the innovation (processes and outcomes).

The NHI Nursing Home End of Life Care Award
Sponsored by The Irish Hospice Foundation

This award is open to all NHI registered nursing homes. The award is established to celebrate innovative practices in end of life care that is happening in Irish nursing homes.

Excellent end of life care is person centred, flexible and is built around the needs of the individual, with the resident always at the heart of every decision. It is a holistic approach to care that responds to the person’s physical, social, spiritual and psychological strengths and needs, and also considers the needs of the person’s family/friends.

Nursing homes are increasingly recognising the key role they play in delivering excellent end of life care. They are sensitively developing quality initiatives that support the resident, their family/friends and staff to ensure that compassion and dignity is a constant for all as a resident approaches the end of their life and that there is appropriate levels of support for those who need it following the death of a resident. We know that this area of work requires kind and considered leadership so that the quality initiatives introduced have the required and lasting impact on culture of end of life care provided in the nursing home. We want to acknowledge and recognise the innovation that is happening.

Candidates for this award should be selected on the basis that they have achieved significant success in introducing quality improvements in end of life care. The innovation should demonstrate the positive difference this improvement has made to the resident, their friends/family and staff.

To be eligible for this award, the Candidate needs to:
• Be currently employed in an NHI Registered Nursing Home
• Be nominated by a family member, friend, member of the nursing home team, Person in Charge or Registered Provider
• The person nominated must be the person accountable for the introduction of quality improvement in end of life care
Judging

The judging panel will comprise of six judges. The judges' decision is final. A number of finalists will be short-listed in each category. If short-listed the candidates will be required to attend an interview on a date to be confirmed by Nursing Homes Ireland. In addition to this, the candidate will be requested to provide imagery of the relevant Nursing Home and any evidence of the contribution made by the nominated nursing home. Attendance at the interview and awards ceremony is mandatory. A candidate who withdraws from the awards ceremony after the interview will be disqualified (note: this does not apply to The NHI Nursing Home Resident Achievement Award).

Judging Panel
Dr Amanda Phelan, Co-Director, NCPOP (Chairperson)
Ms Miriam Enright, Head of Operations, Alzheimer Society of Ireland (ASI)
Ms Marie Lynch, Head of Healthcare Programmes, Irish Hospice Foundation
Mr Justin Moran, Head of Advocacy & Communications, Age Action Ireland
Ms Susan Kent, Deputy Chief Nursing Officer, Department of Health
Ms Anne Marie Bennett, Senior Dietitian, Irish Nutrition and Dietetics Institute (INDI)

Apply & Nominate

• Fill out the application form and complete the award proforma.

• Resident Achievement Category: Please complete the application form and written submission. Submissions should be typed on a separate page and should be no longer than 500 words. Any submissions completed in handwriting will not be accepted.

• Answer the key points which the judges have outlined and present the information so that it is clear and easy to understand.

• Need help with your application?

• Please visit NHI Care Awards website www.nhicareawards.ie for tips on ‘How to enhance your application’

• Do not submit any additional or promotional literature for any of the awards. All entries will be forwarded to the independent judging panel who will convene for short-listing following the closing date.

• You may enter as many categories as you like, however you must submit a separate entry each time.

Please send completed application forms to the NHI Care Awards team.
Email address: nhicareawards@eventpartners.ie
Postal address: NHI Care Awards, Event Partners
Suites 11-13, First Floor
The Hyde Building, The Park,
Carrickmines, Dublin 18

Important dates to note
• Closing date for applications: Friday, 15th September 2017 (5.00 pm)
• Interviews (Ashling Hotel, Dublin 1): Tuesday, 17th October 2017

Note: NHI reserves the right to contact finalists for assistance in raising the profile of nursing homes in all media activities both surrounding the Care Awards and other relevant items throughout the year.
Application & Nomination Form

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<tr>
<th>Nominee (who do you want to nominate)</th>
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<tbody>
<tr>
<td>Name</td>
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<td>Position Held</td>
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<td>Nursing Home Name</td>
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<td>Nursing Home Ireland member</td>
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<td>Nursing Home Address</td>
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<td>Nursing Home Telephone No.</td>
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<tr>
<td>Nursing Home Email Address (if you are a Resident/friend/relative, you can get this information from staff)</td>
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<td>Nominee Signature &amp; Date</td>
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<th>Nominated / Supported by (all fields are compulsory)</th>
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<tr>
<td>Your Name</td>
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<td>Position Held or are you a relative/friend/resident</td>
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<td>Nursing Home Name (if applicable)</td>
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<td>Nursing Home Address (if applicable)</td>
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<td>Nominator/Supporter Telephone No.</td>
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<td>Nominator/Supporter Email Address</td>
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<td>Nominator/Supporter Mobile Tel No.</td>
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Please send the completed application form by post to:
NHI Care Awards, Event Partners,
Suites 11-13, First Floor,
The Hyde Building,
The Park, Carrickmines, Dublin 18
or by email to: nhicareawards@eventpartners.ie

Application Closing Deadline 5.00pm on Friday 15th September 2017

Any enquiries about entering the awards should be directed to the NHI Care Awards team who can be contacted on 01 296 9394 or nhicareawards@eventpartners.ie
See www.nhiccarewards.ie for updates

Media: Please note, information and pictures provided as part of the application may be used for the purposes of the NHI Care Awards website/media coverage and for promotion of NHI
Awards Proforma

*(Please note Resident Achievement applicants do not need to complete this pro forma section of the application form. The 500 word submission is required in place of this.)*

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*It is Important to try to complete all the sections to help us understand why your nominee should win. If you are unsure, please contact the NHI Care Awards team who can be contacted on 01 296 9394 or nhicareawards@eventpartners.ie who will answer your queries.*

Describe the nursing home environment [type of home, number of beds, type of residents, are residents mainly older people, people with dementia, are there young people residing in the home] For Residents, friends and relatives who are nominating - staff will help you answer this (maximum of 100 words)
Outline the main reason(s) why you or the person you are nominating deserves this award (maximum of 100 words)

Describe your role, the role of the team or the person/team you are nominating in advancing person-centered care in the nursing home (maximum of 100 words). Person centered care means the care is based as valuing each person as an individual, knowing his/her life stories, ensuring the older person can make decisions he/she wants to make and working with the person and relatives to make sure his/her health, welfare, enjoyment of life and experience of quality of care is the highest it can be. It includes how a staff member cares for Residents, how an environment is managed, how staff work together to provide excellence in care or how staff go beyond what would normally be expected for each resident.
Give up to 3 examples [related to the specific category you have chosen above] of developments you/the team or the person/team you are nominating has implemented. These are just examples to show the judges how this person works with older people in a person centered way

1)

2)

3)
Describe the impact of the developments on person-centeredness in the nursing home (maximum of 100 words) highlighting any specific evidence of impact (this could include feedback from residents, feedback from families, feedback from local community, audits, evaluations etc). If you are not a staff member, tell us how you or you relative/friend experienced person centered care (see above for description of person centered care) and how this enhanced your own or your relative/friend’s life.
The NHI Care Awards are proudly sponsored by:

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For small steps, for big steps, for life  Healthcare Management & Consultancy

BDO  AIB  The Irish Hospice Foundation

Striving for the best care at end of life for all