Care Awards
Celebrating Excellence in Care
2019 APPLICATION & NOMINATION FORM
Thursday, 14th November 2019
About NHI Care Awards

The Nursing Homes Ireland Care Awards are the premier national celebration of the outstanding care being provided by nursing homes in communities across Ireland. The prestigious event honours and recognises exceptional care being provided to thousands of nursing home residents across the country.

Best practice within the nursing home sector is promoted through the Awards. They provide opportunity to pay tribute to individuals who are demonstrating outstanding excellence and dedication within their field of work. Over 24,000 people are reliant upon nursing homes to meet their round-the-clock clinical, health and social care needs. The care provided within nursing homes is enhancing people’s lives. It enables people live life to its full potential. Nursing homes are mini-communities with dedicated care staff employed across a range of disciplines. The thousands fulfilling vocations across the country are providing fantastic care, support, comfort and reassurance to the thousands entrusted in their care.

The Awards

Hundreds of people from the nursing home and healthcare sectors will gather for the 10th annual NHI Care Awards at the Citywest Hotel, Dublin, on Thursday 14th November. The ten award categories reflect the diversity and many facets of nursing home life. They recognise not only outstanding staff, but innovative and best practice in the provision of care. Nurses, carers, activity coordinators and ancillary staff receive deserved recognition on the night. The awards honour best practices in dining and nutrition, social and recreational activities, excellence in dementia care, end-of-life care and those at the centre of nursing home life – the residents.

It is an open nomination process, with nursing home staff, residents, their relatives and friends, and the general public invited to nominate. Nominating is easy and you can do so by filling out the application form.

An independent judging panel, drawn from diverse backgrounds and differing fields, will spend many hours and days assessing and adjudicating the nominations before interviewing finalists ahead of the awards ceremony.

Thank You

Tadhg Daly
Chief Executive
Nomination Categories

The NHI Nursing Home Director of Nursing / Person in Charge Award
Sponsored by Homecare Medical Supplies

This award is open to all Directors of Nursing/Persons in Charge employed in an NHI registered nursing home. The award is established to celebrate excellence in management and leadership in nursing homes.

Candidates will be required to demonstrate how their work as a Director of Nursing/Person in Charge (over and above what would normally be expected of the role) contributes to care excellence and how the work has a demonstrable benefit in achieving a culture of person-centeredness in the nursing home, i.e. a culture that demonstrates a commitment to the enhancement of services that respect the beliefs, values, needs, desires, hopes and dreams of residents and staff.

To be eligible for this award, the candidate needs to:
- Be currently employed as a Director of Nursing/Person in Charge in a Nursing Homes Ireland Registered Nursing Home
- Self nominate or are nominated by a member of the care team, resident or relative. Nomination to be supported by the Registered Provider
- Have initiated the innovation within the past 18 months

The NHI Nursing Home Carer of the Year Award
Sponsored by AIB

This award is open to all carers employed in an NHI registered nursing home. The award is established to celebrate the work that carers do, in providing excellence in person-centred care to nursing home residents and others who are significant to them.

Candidates will be required to demonstrate how their work as a Carer (over and above what would normally be expected of the role) contributes to care excellence and how the work has a demonstrable benefit in contributing to a culture of person-centeredness in the nursing home.

To be eligible for this award, the candidate needs to:
- Be currently employed as a carer in a Nursing Homes Ireland Registered Nursing Home
- Self nominate or be nominated by a member of the care team, resident or relative. Nomination to be supported by the Person in Charge or the Registered Provider

The NHI Nursing Home Registered Nurse of the Year Award
Sponsored by First Choice Purchasing

This award is open to all registered nurses employed in an NHI registered nursing home. The award is established to celebrate excellence in nursing practice in residential and long-term care in nursing homes.

Candidates will be required to demonstrate how their work as a Registered Nurse (over and above what would normally be expected of the role) contributes to care excellence and how the work has a demonstrable benefit in achieving a culture of person-centeredness in the nursing home, i.e. a culture that demonstrates a commitment to the enhancement of services that respect the beliefs, values, needs, desires, hopes and dreams of residents and staff.

To be eligible for this award, the candidate needs to:
- Be currently employed as a registered nurse in a Nursing Homes Ireland Registered Nursing Home
- Self nominate or are nominated by a member of the care team, resident or relative. Nomination to be supported by the Person in Charge or the Registered Provider
- Have initiated the innovation within the past 18 months

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This award is open to all carers employed in an NHI registered nursing home. The award is established to celebrate the work that carers do, in providing excellence in person-centred care to nursing home residents and others who are significant to them.

Candidates will be required to demonstrate how their work as a Carer (over and above what would normally be expected of the role) contributes to care excellence and how the work has a demonstrable benefit in contributing to a culture of person-centeredness in the nursing home.

To be eligible for this award, the candidate needs to:
- Be currently employed as a carer in a Nursing Homes Ireland Registered Nursing Home
- Self nominate or be nominated by a member of the care team, resident or relative. Nomination to be supported by the Person in Charge or the Registered Provider
Nomination Categories

The NHI Nursing Home Resident Achievement Award
Sponsored by

This exciting award is open to all residents of NHI registered nursing homes. The award is established to celebrate the lives of individual residents and their continued achievements as members of the nursing home community. For many people a move to a nursing home can be a life-enriching experience (for the individual resident and those they come in contact with) and this award seeks to honour and celebrate such experience.

Candidates for this award should be selected on the basis that they have achieved a significant success since moving to live in the nursing home.

To be eligible for this award, the candidate needs to:
• Currently live in a Nursing Homes Ireland Registered Nursing Home
• Be nominated by a family member, friend, member of the care home team, nursing home manager or company manager

Please note when nominating Residents for this category, the winning resident may be asked to engage in media activity to promote the awards and they will be required to attend the Awards Ceremony.

The NHI Nursing Home Excellence in Dining & Nutrition Award
Sponsored by Fresenius Kabi

This award is open to individuals employed in an NHI registered nursing home. This award is established to ensure that residents’ nutritional needs are met in a person centered way from their admission to a nursing home to their end of life. Nutrition is considered a key determinant of a high standard of care and can be a complex part of the resident’s life.

In recognition of the already high calibre/standards in the area of nutrition we are looking for evidence that all residents have their nutritional needs assessed, planned, implemented and evaluated on an ongoing basis and that practices are regularly monitored to ensure residents have choice and enjoy their food.

To be eligible for this award, the candidate needs to:
• Be currently employed within a Nursing Homes Ireland Registered Nursing Home - NB: An individual or team can be nominated
• Self nominate or are nominated by a member of the care team, resident or relative. Nomination to be supported by the Person in Charge or the Registered Provider

The NHI Nursing Home Social & Recreational Programme Award
Sponsored by Median Healthcare Services

This award is open to all NHI nursing homes that have a ‘social and recreational programme’ (activities programme) in place. Individuals and teams can be nominated. The award is established to celebrate the work that is undertaken in nursing homes to maximise the potential of residents and others significant to them to participate in meaningful and person-centred programmes of social and recreational activities. Whilst facilitating and coordinating these programmes is often the remit of the ‘activities coordinator’, effective programmes are an integrated part of the life of the home and an integrated part of everyone’s role who works in the nursing home.

Candidates will be required to demonstrate how the social and recreational programme in the nursing home contributes to care excellence and how the work has a demonstrable benefit in contributing to a culture of person-centredness in the nursing home.

To be eligible for this award, the candidate needs to:
• Be currently employed within a Nursing Homes Ireland Registered Nursing Home and have responsibility for social and recreational activities – NB: An individual or team can be nominated
• Self nominate or are nominated by a member of the care team, resident or relative. Nomination to be supported by the Person in Charge or the Registered Provider

The NHI Nursing Home Excellence in Dining & Nutrition Award
Sponsored by Fresenius Kabi

This award is open to individuals employed in an NHI registered nursing home. This award is established to ensure that residents’ nutritional needs are met in a Person centered way from their admission to a nursing home to their end of life. Nutrition is considered a key determinant of a high standard of care and can be a complex part of the resident’s life.

In recognition of the already high calibre/standards in the area of nutrition we are looking for evidence that all residents have their nutritional needs assessed, planned, implemented and evaluated on an ongoing basis and that practices are regularly monitored to ensure residents have choice and enjoy their food.

To be eligible for this award, the candidate needs to:
• Be currently employed within a Nursing Homes Ireland Registered Nursing Home - NB: An individual or team can be nominated
• Self nominate or be nominated by a member of the care team, resident or relative
• Nutrition screening tools are completed and documented appropriately
• The results of the screening tool affect the nutrition care plan for the resident in a person centred manner
• The resident receives their food of choice and their meal time is a social occasion with their dignity maintained.
• What was the results of the above and how did practise change following the process
Nomination Categories

The NHI Nursing Home Ancillary Worker Award
Sponsored by JPA Brenson Lawlor

This award is open to all ancillary workers employed in an NHI registered nursing home. The award is established to celebrate the work that ancillary workers do, in ensuring that the physical and psychosocial environment of the nursing home is of a high quality and enhances the well-being of residents, teams and visitors. This award is open to staff in various different categories i.e. office, domestic, transport, maintenance, chaplain etc.

Candidates will be required to demonstrate how their work as an ancillary worker (over and above what would normally be expected of the role) contributes to creating an excellent physical/psycho-social environment and how the work has a demonstrable benefit in contributing to a culture of person-centredness in the nursing home.

To be eligible for this award, the candidate needs to:
• Be currently employed as an ancillary worker in a Nursing Homes Ireland Registered Nursing Home
• Self nominate or are nominated by a member of the care team, resident or relative. Nomination to be supported by the Person in Charge or the Registered Provider

The NHI Nursing Home Excellence in Dementia Care Award
Sponsored by BDO

This award is open to all NHI registered nursing homes. The award is established to acknowledge and celebrate persons living with dementia and the excellent care that they receive in Irish nursing homes. Person-centred dementia care has become the accepted norm for excellence in dementia care internationally. However how this happens in reality is a major challenge as in order to deliver person-centred dementia care, there is a need to create person-centred cultures that are innovative, collaborative, inclusive and participative. There are many ways of achieving this, but the outcome is always the same – the resident, their family and staff who work in the nursing home being treated with dignity and respect and feeling good as ‘persons’. Many nursing homes are leading the way in developing new models of practice, challenging existing practices and eroding dominant stereotypes in dementia care. We want to celebrate these.

Candidates for this award should be selected on the basis that they have achieved significant success in introducing a new initiative in person-centred dementia care. The initiative can be of any kind, as long as it demonstrates the ‘breaking away’ from established and accepted ways of practicing and delivering services to people who have a dementia and their families.

To be eligible for this award, the candidate needs to:
• Be nominated by a family member, friend, member of the local community, member of the nursing home team.
  Nomination to be supported by Person in Charge or Registered Provider

The NHI Nursing Home Community Initiative Award
Sponsored by Bank of Ireland

This exciting award is open to all NHI registered nursing homes. The award is established to celebrate the contribution that nursing homes make to the local community. Nursing homes don’t exist in isolation, but instead are a part of local communities. Many nursing homes play a significant role in their local communities and indeed, enable many older people/people with disabilities to remain connected with their local community. In addition many Nursing Homes have active volunteers from their local community.

Candidates for this award should be employees of the nursing home and should be selected on the basis that they have achieved significant success in being an active member of the local community and through active engagement enriches its social infrastructure.

To be eligible for this award, the Candidate needs to:
• Be currently employed in the nursing home
• Be nominated by a family member, friend, member of the local community, member of the nursing home team.
  Nomination to be supported by Person in Charge or Registered Provider

The NHI Nursing Home Excellence in Dementia Care Award
Sponsored by BDO

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To be eligible for this award, the candidate needs to:
• Be nominated by a family member, friend, member of the local community, member of the nursing home team. Nomination to be supported by Person in Charge or Registered Provider
Nomination Categories

The NHI Nursing Home End of Life Care Award  

*Sponsored by The Irish Hospice Foundation*

This award is open to all NHI registered nursing homes. The award is established to celebrate innovative practices in end of life care that is happening in Irish nursing homes.

Excellent end of life care is person centred, flexible and is built around the needs of the individual, with the resident always at the heart of every decision. It is a holistic approach to care that responds to the person’s physical, social, spiritual and psychological strengths and needs, and also considers the needs of the person’s family/friends.

Each year in Ireland, approximately 7,500 people die in long terms settings, and every staff member in these settings plays a crucial role in ensuring that every resident receives compassionate end of life care and their family get the support they need.

Nursing homes are increasingly recognising the key role they play in delivering excellent end of life care. They are sensitively developing quality initiatives that support the resident, their family/friends and staff to ensure that compassion and dignity is a constant for all as a resident approaches the end of their life and that there is appropriate levels of support for those who need it following the death of a resident. We know that this area of work requires kind and considered leadership so that the quality initiatives introduced have the required and lasting impact on culture of end of life care provided in the nursing home. We want to acknowledge and recognise the innovation that is happening.

Candidates for this award should be selected on the basis that they have achieved significant success in introducing quality improvements in end of life care. The innovation should demonstrate the positive difference this improvement has made to the resident, their friends/family and staff.

To be eligible for this award, the Candidate needs to:

- Be currently employed in a Nursing Homes Ireland Registered Nursing Home
- Self nominate or are nominated by a member of the care team, resident or relative.

Nomination to be supported by the Person in Charge or the Registered Provider.
Judging

The judging panel will comprise of six judges. The judges’ decision is final. A number of finalists will be short-listed in each category. If short-listed the candidates will be required to attend an interview on a date to be confirmed by Nursing Homes Ireland. In addition to this, the candidate will be requested to provide imagery of the relevant Nursing Home and any evidence of the contribution made by the nominated nursing home. Attendance at the interview and awards ceremony is mandatory. A candidate who withdraws from the awards ceremony after the interview will be disqualified (note: this does not apply to The NHI Nursing Home Resident Achievement Award).

Judging Panel

Prof Amanda Phelan,
Associate Professor, School of Nursing, Midwifery & Health Systems UCD (Chairperson)

Ms Anne Marie Bennett,
Senior Dietitian, Irish Nutrition & Dietetics Institute (INDI)

Ms Karen Charnley,
Head of Institute, All Ireland Institute of Hospice & Palliative Care

Ms Celine Clarke,
Head of Advocacy & Communications, Age Action Ireland

Ms Susan Kent,
former Assistant Chief Nursing Officer, Department of Health & Asst. National Director,
Change Capacity & Supporting Implementation of Sláintecare

Mr Pat McLoughlin,
CEO, The Alzheimer Society of Ireland

Apply & Nominate

• Fill out the application form and complete the award proforma.
• Resident Achievement Category: Please complete the application form and written submission. Submissions should be typed on a separate page and should be no longer than 500 words. Any submissions completed in handwriting will not be accepted
• Answer the key points which the judges have outlined and present the information so that it is clear and easy to understand
• Need help with your application?
  Please visit NHI Care Awards website www.nhicareaward.ie for tips on ‘How to enhance your application’
• Do not submit any additional or promotional literature for any of the awards. All entries will be forwarded to the independent judging panel who will convene for short-listing following the closing date
• You may enter as many categories as you like, however you must submit a separate entry each time

Please send completed application forms to the NHI Care Awards team.
Email address: nhicareawards@eventpartners.ie
Postal address: NHI Care Awards, Event Partners
Suites 11-13, First Floor
The Hyde Building, The Park,
Carrickmines, Dublin 18

Important dates

Finalists MUST be available to attend the interview on Tuesday, 8th October 2019
Closing date for applications: Friday, 6th September 2019 (5.00pm)
Interviews Louis Fitzgerald Hotel, Naas Road, Dublin: Tuesday, 8th October 2019

Note: NHI reserves the right to contact finalists for assistance in raising the profile of nursing homes in all media activities both surrounding the Care Awards and other relevant items throughout the year
# Application & Nomination Form

**Nominee** (who do you want to nominate)

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**Nursing Home Ireland member**

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**Nursing Home Email Address (if you are a Resident / friend / relative, you can get this information from staff)**

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**Nominated / Supported by** (all fields are compulsory)

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Terms & Conditions

1: Shortlisted finalists must be available to attend for interview and the Ceremony on dates specified

2: Applicants must agree to participate in any media/PR promoting the NHI Care Awards and the Nursing Home sector

3: Shortlisted finalists consent to all information (i.e. Name, Place of Work, Job Title, Bio & Photo) submitted as part of the application process or for the Care Awards Ceremony being used for the purpose of promoting the Care Awards and the Nursing Home sector

4: All information submitted must be true and accurate

5: Applicants must make NHI aware of any issue concerning them which may bring the NHI Care Awards or NHI into disrepute or otherwise damage the integrity of the NHI Care Awards

Privacy Statement

Personal data submitted will only be used for the purpose of processing the application and promoting excellence in care in the Nursing Home Sector.

Information submitted to Event Partners on behalf of NHI is governed by a data protection agreement between Event Partners and NHI

Applications will be held for reference purposes by Event Partners for the period of 12 months.

Applications will be held by NHI for 7 years.

Any queries in relation to the Terms & Conditions or the Privacy Statement should be directed to Paula Lumsden, Event Co-Ordinator, NHI - E: admin@nhi.ie or P: 01 4699802

I agree to the above Terms and Conditions, have read the Privacy Statement and consent to my data being used as per the Privacy Statement.

Please tick ☐

Nominee Signature & Date

Please send the completed application form by post to:
NHI Care Awards, Event Partners,
Suites 11-13, First Floor, The Hyde Building,
The Park, Carrickmines, Dublin 18
or by email to: nhicareawards@eventpartners.ie

Application Closing Deadline 5.00pm on Friday 6th September 2019

Any enquiries about entering the awards should be directed to the NHI Care Awards team who can be contacted on 01 296 9394 or nhicareawards@eventpartners.ie
See www.nhicareawards.ie for updates

Media: Please note, information and pictures provided as part of the application may be used for the purposes of the NHI Care Awards website/media coverage and for promotion of NHI
Award Proforma

(Please note Resident Achievement applicants do not need to complete this pro forma section of the application form. The 500 word submission is required in place of this.)

Award Being Applied for

- The NHI Nursing Home Director of Nursing/Person in Charge Award
- The NHI Nursing Home Registered Nurse of the Year Award
- The NHI Nursing Home Carer of the Year Award
- The NHI Nursing Home Resident Achievement Award
- The NHI Nursing Home Social & Recreational Award
- The NHI Nursing Home Excellence in Dining and Nutrition Award
- The NHI Nursing Home Ancillary Worker Award
- The NHI Nursing Home Community Initiative Award
- The NHI Nursing Home Excellence in Dementia Care Award
- The NHI Nursing Home End of Life Care Award

It is important to try to complete all the sections to help us understand why your nominee should win. If you are unsure, please contact the NHI Care Awards team who can be contacted on 01 296 9394 or nhicareawards@eventpartners.ie who will answer your queries.

Describe the nursing home environment [type of home, number of beds, type of residents, are residents mainly older people, people with dementia, are there young people residing in the home] For Residents, friends and relatives who are nominating - staff will help you answer this (maximum of 100 words)
Outline the main reason(s) why you or the person you are nominating deserves this award (maximum of 100 words)

Describe the role, the role of the team or the person/team you are nominating in advancing person-centered care in the nursing home (maximum of 100 words). Person centered care means the care is based as valuing each person as an individual, knowing his/her life stories, ensuring the older person can make decisions he/she wants to make and working with the person and relatives to make sure his/her health, welfare, enjoyment of life and experience of quality of care is the highest it can be. It includes how a staff member cares for Residents, how an environment is managed, how staff work together to provide excellence in care or how staff go beyond what would normally be expected for each resident.

Describe the nursing home environment [type of home, number of beds, type of residents, are residents mainly older people, people with dementia, are there young people residing in the home] For residents, friends and relatives who are nominating - staff will help you answer this (maximum of 100 words)
Give up to 3 examples [related to the specific category you have chosen above] of developments you/the team or the person/team you are nominating has implemented. These are just examples to show the judges how this person works with older people in a person centered way.

1

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Describe the impact of the developments on person-centeredness in the nursing home (maximum of 100 words) highlighting any specific evidence of impact (this could include feedback from residents, feedback from families, feedback from local community, audits, evaluations etc). If you are not a staff member, tell us how you or you relative/friend experienced person centered care (see above for description of person centered care) and how this enhanced your own or your relative/friend’s life.
The NHI Care Awards are proudly sponsored by:

Title sponsor

Homecare Medical

JPA Brenson Lawlor Chartered Accountants

Fresenius Kabi
caring for life

First Choice Purchasing Ltd.

Bank of Ireland
For small steps, for big steps, for life

Median Healthcare Services

BDO

AIB

The Irish Hospice Foundation
Striving for the best care at end of life for all